Subscription Terms Acknowledgment & E-Signature Form

QH Auto Service
Phone: 734 262 8677 | Email: A2Boosted@gmail.com

Complete and sign this form to enroll in an oil change subscription. The subscription is governed by the **QH Auto Service Terms of Service & Service Policy**, which is incorporated by reference.

NOTICE — PLEASE READ BEFORE SIGNING: This is a **12-month non-refundable contract with automatic recurring payments**. If you cancel early, you will owe a termination charge. If you do not pay, the balance may go to **collections after 30 days and may affect your credit score**. Every one of these terms is listed below, and each one requires its own checkbox. If there is anything you do not understand, ask us before you sign, by phone at 734 262 8677 or by email at A2Boosted@gmail.com. You may take this form with you and sign later.

Customer and Plan Information

Customer name: [Full legal name]
Email: [Email address]
Phone: [Phone number]
Vehicle year/make/model: [Year / Make / Model]
VIN: [Vehicle identification number]
Subscription plan: [Plan name]
Plan category and tier: [Category 1–4 / tier]
Applicable extra-oil rate (if vehicle exceeds 5 quarts): [$ per extra quart]
Billing frequency: [Monthly / Quarterly / Annual]
Plan price and payment amount: [$ amount]
Contract total for 12 months: [$ amount]
Renewal choice shown at checkout (if offered for this plan): [Renew / Do not renew after first 12 months / Not offered]
Subscription start date: [Date]

Customer Acknowledgments and Payment Authorization

I am signing freely and voluntarily. I have had the opportunity to read the Terms of Service, ask questions, and seek independent advice before signing. By checking each box and signing below, I acknowledge and agree that:

- ☐ I have received, read, and agree to the **QH Auto Service Terms of Service & Service Policy**.
- ☐ This subscription is a **non-refundable 12-month contract**, except where a refund or cancellation right is required by law.

- ☐ **Renewal choice:** I understand renewal options vary by plan. I reviewed the renewal choice shown for my selected plan at checkout, and the choice recorded above reflects my selection, if a renewal option was offered. If no renewal option was offered, the plan's renewal terms were disclosed to me before enrollment.
- ☐ I authorize QH Auto Service and its payment processor to automatically charge my selected payment method at the billing frequency and amounts stated above for the 12-month subscription term. I understand my total commitment is the contract total stated above.
- ☐ **Oil coverage.** The base price covers a standard vehicle requiring up to 5 quarts of oil for the oil changes included in my plan. **If my vehicle requires more than 5 quarts, I understand I will be invoiced for the additional oil at the time of service**, at the per-quart rate for my plan category and tier recorded above. Premium oil weights, including 0W-20 or other specialty weights or Euro blend, and specialized cartridge filters may also incur a vehicle-specific overage fee due at the time of mobile service. Any such fee will be disclosed for my approval before the service is performed.
- ☐ **Air filters.** Air filter replacements are subject to technician assessment at the time of service. QH Auto Service may refuse installation of engine or cabin air filters where the filter housing is exceptionally difficult to access, requires extensive disassembly of interior or engine components, or poses a risk of damage to the vehicle.
- ☐ The plan covers routine preventative maintenance only and does not include emergency services. Appointments are subject to calendar availability; booking 7–10 days in advance is recommended.
- ☐ **Early termination charge.** If I terminate early, I may be charged upon cancellation the **greater of**: (1) the full retail value of services received, minus payments made; or (2) the remaining subscription balance. I understand this means I will owe money if I cancel before the end of the 12-month term. This charge is subject to any rights or limits under applicable law.
- ☐ **Collections and credit reporting.** If a balance remains unpaid for more than 30 days, it may be referred to collections and, where permitted by law, reported to a credit reporting agency, which may affect my credit score.
- ☐ **Final acknowledgment.** I confirm that every box above was actually checked, that I read and understood each one, and that I received a copy of the Terms of Service and this signed form for my records.

Signatures

Customer electronic signature: [Sign here]
Date: [Date]
Printed name: [Printed name]

QH Auto Service representative: [Name and signature]
Date: [Date]

Keep a copy of this signed form and the Terms of Service for your records. A copy will be provided to you at the email address listed above.